

# **Access Statement for Bathurst Arms, North Cerney, Cirencester, Gloucestershire**

## **Introduction**

We aim to cater for the needs of all our visitors to our country pub and B&B. We have 9 bedrooms, all situated on the first floor. The following statement is a summary of our provision. If you have any queries please contact us and we will endeavour to help.

## **Pre-Arrival**

- There is a bus stop 150m from our front door, with buses every hour except on Sundays.
- The main train station is at Swindon, about a 30min drive from here, there is a smaller train station at Kemble which is a 15-20min drive.
- There are a number of local taxi firms, for which we can provide contact numbers on request for you to make a booking if required.
- Our website - [www.bathurstarms.com](http://www.bathurstarms.com) - provides pictures of a selection of our guest rooms, pub and restaurant and further information on the services we provide.
- You can contact us by telephone or e-mail. Please see Contact Information section of this statement for full details.

## **Arrival & Car Parking Facilities**

- Please advise us of your anticipated arrival time as this is limited to 1.30-3pm or after 6pm.
- Our main car park has a level gravelled surface, it has no designated or marked parking bays, but there is ample room for all cars.
- For busy periods we also have an overflow car park which is gravelled and on a slight incline.
- There are no steps between the car park and Reception.
- The main car park is illuminated until 11.20pm, but there is no lighting in the overflow car park.
- Guests are asked to make their entrance through the main front door and then turn right into the Wine Room to check in.
- We are more than happy to assist guests with luggage if required.

## **Main Entrance, Reception & Ticketing Area**

- The front door opens into a small entrance hall with the left door leading to the bar, the stairs leading to guest bedrooms and the door on the right leading to the Wine Room, reception and guest dining room.
- On arrival guests are required to check in at reception and complete the registration form.
- We will then show you to your room and our facilities will be explained.

## **Public Areas - Hall, Stairs, Landing, Corridors etc**

- The bar area, which is dog-friendly, is accessed just inside the front door, through a door that opens both ways, the flooring is level flagstone then wooden floorboards.
- The restaurant can be accessed through the Wine Room, there is a small 15cm step into the Garden Room. There is access from the car park via two doors that do not involve steps. The flooring is wooden floorboards.
- To get to the bedrooms there are 7 steps, with a handrail on the right, to a small landing off which, there is a hallway straight ahead up 3 further steps leading to three double bedrooms and there is one more step in the hallway. The hallway to the right of the small landing goes up 4 further steps leading to two twin rooms and one double room. One of the twins has 3 more steps to its door.
- All the stairs and corridors are covered in a fitted short pile carpet.
- The Flat can be accessed by going around to the back of the building, up 8 stone steps with a handrail on the right. Once through the front door there are no more steps in the Flat.

## **Public Areas - Sitting room, lounges, lobbies etc**

- Our Wine Room/ Reception has comfortable leather sofas and a coffee table, where people can meet and sit before or after going through to the Restaurant.
- This area is shut between 3-6pm when the bar is closed too.

## **Public WCs**

- Six of our bedrooms are en-suite. The Flat has three bedrooms that share a bathroom.
- Downstairs there are two toilets in the Bar and three toilets in the far end of the restaurant.
- One of the Ladies in the Restaurant is also our designated Disabled toilet with handrail and lowered sink. The doors are also widened for wheelchair access.

## **Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe**

- Breakfast is served in the Garden Room in the restaurant on the ground floor between 7.30-9.45 am
- Our furniture layout is flexible and can be moved accordingly.
- Dogs staying with guests are not allowed in the restaurant for breakfast and are requested to stay in the rooms or car for that short period.
- Highchairs are available on request.
- Lunch is served in the Bar between 12-2pm in the week and 12-2.30pm at weekends. Guests are more than welcome to eat in the garden and the Restaurant is opened when busy.
- Dinner is served between 6-9pm in the Bar, Restaurant or Garden if preferred.
- The Bar is open from 12-3pm and from 6-11pm in the week and we are open all day at weekends from 12-11pm (10.30pm on Sundays).
- Waitress service available.
- Vegetarian, vegan, coeliac and other dietary needs can be accommodated, but may take a little time to adjust the dishes to suit.
- The whole building is no smoking throughout.

## **Laundry**

- We are able to launder guests clothes if necessary on request or just dry them if you have been on a wet walk.
- In the winter, many guests dry wet walking boots under the wood burner in the Bar.
- For larger amounts of laundry, there is a laundrette in Cirencester, a 10min drive from here.

## **Shop**

- The nearest shop is at Rendcomb Post Office and is the next village along. They are open from 7.30am until 5.30pm. They stock most newspapers.
- For larger stores the nearest place is Cirencester.

## **Clubs & Entertainment**

- Background music is played throughout the building during service.
- We have a pub quiz on the first Wednesday of the month.
- We have a Wine Club on the last Wednesday of the month.
- All guests are more than welcome to join in with our local crowd.

## **Bedrooms & Sleeping Areas**

- There is central heating throughout the building, which is controlled by a thermostat on the radiator in each bedroom. In addition a blanket is provided for each bed which can be used when cold.
- There is a kettle and a hospitality tray with tea, coffee, hot chocolate and bottled water in each room.
- Guests have a hairdryer provided in the top drawer of their chest of drawers.
- Alarm clock/radio can be provided on request, alternatively we can provide a wake up call if needed.
- Televisions are not provided as reception is so poor.
- Guests can use the Wi-Fi by obtaining an access code from the Bar.
- Each room has specific storage space of a chest of drawers (not rooms 2, 7 or 8), wardrobe (not rooms 6 or 7 but hanging rails provided) and bed side cabinets.
- All bedrooms are on the first floor and so are not suitable for wheelchair users.
- There is a door bell at the bottom of the stairs to staff accommodation which can be used to alert a member of staff in an emergency at night.
- Room 1: King sized with garden view, fitted short pile carpet on floor.
- Room 2: Small Double, flooring is wooden floor boards. Dogs accepted in this room.
- Room 3: Double with garden view, fitted short pile carpet.
- Room 4: Double with garden view, fitted short pile carpet.

- Room 5: Large Twin with garden view, although beds can be pushed together to form a double, fitted short pile carpet.
- Room 6: Twin, wooden flooring. Dogs accepted in this room.
- Room 7: Twin with garden view, fitted short pile carpet.
- Room 8: Four poster double with garden view, fitted short pile carpet.
- Room 9: This is actually a lounge area for guests that have booked the whole flat, it does have two leather sofas, one of which is a comfortable sofa bed if required, fitted short pile carpet.

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

- Room 1: Ensuite with bath and shower
- Room 2: Ensuite with bath and shower
- Room 3: Ensuite with shower
- Room 4: Ensuite with bath and shower
- Room 5: Ensuite with bath and shower
- Room 6: Ensuite with bath and shower
- Room 7: Shared with bath and shower
- Room 8: Shared with bath and shower
- Room 9: Shared with bath and shower
- Only one of the rooms 7 or 8 is booked out at a time so it is only shared when the flat is booked out as a group booking with people who know each other.
- Exceptional circumstances ie Cheltenham Gold Cup week or Fairford Air tattoo, will mean that strangers will have to share that bathroom.

### **Attractions (Displays, exhibits, rides etc.)**

- There are a selection of leaflets available in the Red room of the Bar and on the dresser at the top of the stairs, to the bedrooms, which are for tourist attractions in the local area

### **Grounds and Gardens**

- The large gravelled car park is immediately in front of the building. On the other side of this is a pretty garden with plenty of picnic tables and parasols. It overlooks the River Churn which is accessible for paddling or dam building. Occasionally after rain the current can be a

little too strong for this, but it isn't deep.

### **Additional Information**

- Dogs are welcome in the bar, where there is a water bowl provided, and in two of the bedrooms.
- All well behaved children are welcome at The Bathurst Arms, although it is preferred that they are not in the bar after 9pm.
- There is almost no mobile phone reception, but guests are welcome to use our landline.
- We are a non smoking building and provide no outside facilities other than a butt bin and a picnic table with a parasol.
- There is a fire extinguisher in each bedroom corridor upstairs, also one behind the bar and another in the restaurant near the toilet door.
- In an emergency, rooms 1,2,3,4,5 & 6 can exit through the front door or the emergency window in the corridor. Rooms 7,8 & 9 can exit through the front door of the flat.
- The fire alarm rings continuously when evacuation is needed, if you would require help to evacuate in an emergency ie mobility problems or hearing impairment, please notify us when checking in.
- More information about The Bathurst's routines and procedures can be found printed on the bedroom wall.
- All guests are provided with a front door key and a room key, so they can access their rooms 24hrs a day.

Address: Bathurst Arms, North Cerney, Cirencester, Gloucestershire  
GL7 7BZ

Telephone: 01285 831281

Email: [james@bathurstarms.com](mailto:james@bathurstarms.com)

Website: [www.bathurstarms.com](http://www.bathurstarms.com)

Grid reference: SP 020 080 GB Grid

Hours of operation: Check in: 1.30-3pm or 6-11pm  
Check out: By 11am

Bar and restaurant open: 12-3pm and 6-11pm

Sundays only open until 10.30pm

Saturday and Sundays: Open all day from 12 noon

Emergency number: Emergencies only: 999

Local Doctors: Rendcomb Doctors Surgery Tel: 01285 831257 / Out of hours: 08454 220220 (6.30pm-8am)

Local accessible taxi numbers: 2 & Fro : 01285 640088

### **Future Plans**

- We are currently considering converting our upstairs store into a private bathroom for room 7 and putting up a partition wall to separate room 7 from rooms 8 & 9.
- We are also considering putting a bathroom into room 9 and converting it into a proper bedroom instead of a lounge.
- If we decide to go ahead with the changes to room 7 then we are looking at starting work in December 2009.
- We are considering new carpets for rooms 3, 4 and 5 at some point in 2010.
- We are currently looking at some information packs to go into the rooms for customers to use when they arrive.
- We are looking at producing a simple menu order sheet for breakfasts, to be filled in by customers before going to bed.

### **Contact Telephone and Email Address**

**We welcome your feedback to help us continually improve if you have any comments please phone 01285831281 or email [james@bathurstarms.com](mailto:james@bathurstarms.com)**